

# Greta Nasi

Associate Professor



**Knowledge Group:** Government, Health and Not for Profit

**Research Domains:** Business Government Relations

**Teaching Domains:** Technology Management, Systematic Reviews

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## Biography

Greta Nasi is an Associate Professor at the Department of Policy Analysis and Public Management at Università Bocconi and Director of the Master of Science in Cyber Risk Strategy and Governance at Università Bocconi and Politecnico di Milano

At SDA Bocconi she is the Director of the Executive Master in Management of International Organizations. She was the Director of the Public Management and Policy Department from 2012-2016. She has conducted numerous research, education and consulting projects with some of the leading institutions at national and international level.

Her research activities focus on the following topics: innovation and change management in the public sector, digital transformation in public services and in the healthcare sector, service and city management and competitiveness.

Since 2016, she has been an Honorary Fellow at the Business School of the University of Edinburgh. She is the author of numerous books and articles on her topics of interest. Her works have been published in Public Administration, Public Management Review and the International Journal of Public Administration, the Journal of Medical Internet Research, among others. She is a member of the editorial board of many journals including Public Management Review, the Journal of Comparative Policy Analysis: Research and Practice (2005-2019) and Review of Public Administration. She has served on the board of many public administrations such as the International Research Society of Public Management and she is an institutional representative at the Association for Public Policy Analysis and Management. She has been invited to lecture in many international universities such as Seoul National University, Lee Kwan Yew School of Public Policy, ESADE, Erasmus University, among others.

Greta was a Fulbright Scholar at the Maxwell School of Public Affairs and Citizenship, where she earned her MPA. She also has a Ph.D. in Public Management from the Università di Parma and a B.Sc. in Public Administration and International Organizations from Università Bocconi.

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## Articles in Scholarly Journals

### **Experimental evidence on the determinants of citizens' expectations toward public services**

BELLÉ, N., P. BELARDINELLI, M. CUCCINIELLO, G. NASI, "Experimental evidence on the determinants of citizens' expectations toward public services", *Public Administration Review*, 2025, vol. 85, no. 1, pp. 176-191

### **How to organize in turbulence: Arrangements and pathways for robust governance**

MICACCHI, M., M. CUCCINIELLO, B. TRIVELLATO, D. CRISTOFOLI, A. TURRINI, G. VALOTTI, G. NASI, "How to organize in turbulence: Arrangements and pathways for robust governance", *Journal of Public Administration Research and Theory*, 2025

### **The power of framing: The role of information provision in promoting whistleblowing**

NOVARO, R., G. NASI, M. CUCCINIELLO, S. GRIMMELIKHUIJSEN, "The power of framing: The role of information provision in promoting whistleblowing", *Public Administration*, 2024, vol. 102, no. 4, pp. 1342-1365

### **The Neo-Weberian State in Italy: Understanding the Influence of Populist Government, EU Administrative Reform Support Policy, and Digitalization**

ONGARO, E., G. NASI, "The Neo-Weberian State in Italy: Understanding the Influence of Populist Government, EU Administrative Reform Support Policy, and Digitalization", *JPS Journal of Policy Studies*, 2024, vol. 39, no. 3, pp. 33-43

### **A systematic literature review of city competitiveness: A 30-year assessment and future agenda for public administration**

NASI, G., H. CHOI, M. CUCCINIELLO, R. K. CHRISTENSEN, "A systematic literature review of city competitiveness: A 30-year assessment and future agenda for public administration", *Public Management Review*, 2023, vol. 25, no. 8, pp. 1562-1586

### **Design strategies for Citizen Strategic Orientation**

NASI, G., H. CHOI, "Design strategies for Citizen Strategic Orientation", *Public Management Review*, 2023, pp. 1-20

### **Digital Health Reimbursement Strategies of 8 European Countries and Israel: Scoping Review and Policy Mapping**

VAN KESSEL, R., D. SRIVASTAVA, I. KYRIOPOULOS, G. MONTI, D. NOVILLO-ORTIZ, R. MILMAN, W. W. ZHANG-CZABANOWSKI, G. NASI, A. D. STERN, G. WHARTON, E. MOSSIALOS, "Digital Health Reimbursement Strategies of 8 European Countries and Israel: Scoping Review and Policy Mapping", *JMIR mHealth and uHealth*, 2023, vol. 11, pp. e49003

### **The role of organizational capacity to foster digital transformation in local governments: The case of three European smart cities**

GASCO-HERNANDEZ, M., G. NASI, M. CUCCINIELLO, A. M. HIEDEMANN, "The role of organizational capacity to foster digital transformation in local governments: The case of three European smart cities", *Urban*

### **Prosocial Motivation of Private Sector IT Professionals Joining Government**

MERGEL, I., N. BELLÉ, G. NASI, "Prosocial Motivation of Private Sector IT Professionals Joining Government", Review of Public Personnel Administration, 2021, vol. 41, no. 2, pp. 338-357

### **New development: Strategic user orientation in public services delivery—the missing link in the strategic trinity?**

OSBORNE, S., M. CUCCINIELLO, G. NASI, K. STROKOSCH, "New development: Strategic user orientation in public services delivery—the missing link in the strategic trinity?", Public Money & Management, 2021, vol. 41, no. 2, pp. 172-175

### **Only hearing what they want to hear: Assessing when and why performance information triggers intentions to coproduce**

PORUMBESCU, G. A., M. CUCCINIELLO, N. BELLÉ, G. NASI, "Only hearing what they want to hear: Assessing when and why performance information triggers intentions to coproduce", Public Administration, 2021, vol. 99, no. 4, pp. 789-802

### **Beyond co-production: Value creation and public services**

OSBORNE, S. P., G. NASI, M. POWELL, "Beyond co-production: Value creation and public services", Public Administration, 2021, vol. 99, no. 4, pp. 641-657

### **Implementing collaborative governance: models, experiences, and challenges**

BIANCHI, C., G. NASI, W. C. RIVENBARK, "Implementing collaborative governance: models, experiences, and challenges", Public Management Review, 2021, vol. 23, no. 11, pp. 1581-1589

### **Pour des services publics résilients et durables: quelle orientation stratégique ?**

OSBORNE, S., K. STROKOSCH, G. NASI, M. CUCCINIELLO, "Pour des services publics résilients et durables: quelle orientation stratégique ?", Action Publique. Recherche et Pratiques, 2020, vol. 8, no. 3, pp. 5-13

### **Milano, Monaco, Barcellona: smart city a confronto**

MION DALLE CARBONARE, P., A. HIEDEMANN, G. NASI, "Milano, Monaco, Barcellona: smart city a confronto", Economia & Management, 2018, no. 1, pp. 29-34

### **A Public Service-Dominant Logic for the executive education of public managers**

HIEDEMANN, A., G. NASI, R. SAPORITO, "A Public Service-Dominant Logic for the executive education of public managers", Teaching Public Administration, 2017, vol. 35, no. 1, pp. 66-87

### **Translating policy transparency into policy understanding and policy support: Evidence from a survey experiment**

BELLÉ, N., G. PORUMBESCU, M. CUCCINIELLO, G. NASI, "Translating policy transparency into policy understanding and policy support: Evidence from a survey experiment", Public Administration, 2017, vol. 95, pp. 990-1008

### **Managing health care in the digital world: A comparative analysis**

CUCCINIELLO, M., I. LAPSLEY, G. NASI, "Managing health care in the digital world: A comparative analysis", Health Services Management Research, 2016, vol. 29, no. 4, pp. 132-142

### **SSN fast forward. Proposte per rendere il SSN più efficace, equo e sostenibile**

COMPAGNI, A., G. FOSTI, F. LONGO, V. TOZZI, F., M. AMATUCCI, P. ARMENI, G. CALLEA, O. CIANI, N. CUSUMANO, C. JOMMI, G. NASI, A. TORBICA, R. TARRICONE, V. VECCHI, C. CARBONE, M. DEL VECCHIO, F. LECCI, F. LEGA, A. PRENESTINI, G. FATTORE, L. FENECH, V. RAPPINI, M. BARBIERI, E. BORGONOV, E. CANTÙ, C. DE PIETRO, C. FILANNINO, "SSN fast forward. Proposte per rendere il SSN più efficace, equo e sostenibile", Mecosan, 2016, no. 97, pp. 101-124

### **Assessing public preferences and the level of transparency in government using an exploratory approach**

NASI, G., M. CUCCINIELLO, N. BELLÈ, G. VALOTTI, "Assessing public preferences and the level of transparency in government using an exploratory approach", Social Science Computer Review, 2015, vol. 33, no. 5, pp. 571-586

### **Coordination Mechanisms for implementing complex innovations in the healthcare sector**

NASI, G., M. CUCCINIELLO, C. GUERRAZZI, E. ONGARO, "Coordination Mechanisms for implementing complex innovations in the healthcare sector", Public Management Review, 2015, vol. 17, no. 7, pp. 1040-1060

### **The performance of mhealth in cancer supportive care: a research agenda**

CUCCINIELLO, M., G. NASI, C. GUERRAZZI, "The performance of mhealth in cancer supportive care: a research agenda", Journal of Medical Internet Research, 2015, vol. 17, no. 2, pp. e26

### **The role of mobile technologies in health care processes: the case of cancer supportive care**

NASI, G., M. CUCCINIELLO, C. GUERRAZZI, "The role of mobile technologies in health care processes: the case of cancer supportive care", Journal of Medical Internet Research, 2015, vol. 17, no. 2, pp. e26

### **Understanding key factors affecting electronic medical record implementation: a socio-technical approach**

CUCCINIELLO, M., I. LAPSLEY, G. NASI, C. PAGLIARI, "Understanding key factors affecting electronic medical record implementation: a socio-technical approach", BMC Health Services Research, 2015, vol. 15, pp. 268

### **Evaluation of the impacts of innovation in the healthcare sector: a comparative analysis**

CUCCINIELLO, M., G. NASI, "Evaluation of the impacts of innovation in the healthcare sector: a comparative analysis", Public Management Review, 2014, vol. 16, no. 1, pp. 90-116

### **Innovazione e agenda digitale: proposte per l'attuazione**

CUCCINIELLO, M., G. NASI, "Innovazione e agenda digitale: proposte per l'attuazione", Economia & Management, 2014, no. 4, pp. 17-20

### **La competitività delle aziende italiane. I primi risultati dell'Osservatorio Manager Insight**

PIROTTI, G. B., G. SODA, G. NASI, "La competitività delle aziende italiane. I primi risultati dell'Osservatorio Manager Insight", *Economia & Management*, 2014, no. 3, pp. 95-107

### **Modelli di governance per l'avvio del Fascicolo Sanitario Elettronico. L'esperienza del Veneto**

CUCCINIELLO, M., C. GUERRAZZI, G. NASI, C. DARIO, M. RIZZATO, A. FAVARO, "Modelli di governance per l'avvio del Fascicolo Sanitario Elettronico. L'esperienza del Veneto", *Mecosan*, 2014, no. 89, pp. 49-70

### **Transparency for trust in government: how effective is formal transparency?**

CUCCINIELLO, M., G. NASI, "Transparency for trust in government: how effective is formal transparency?", *International Journal of Public Administration*, 2014, vol. 37, pp. 911-921

### **A New Theory for Public Service Management? Toward a (Public) Service-Dominant Approach**

OSBORNE, S., Z. RADNOR, G. NASI, "A New Theory for Public Service Management? Toward a (Public) Service-Dominant Approach", *The American Review of Public Administration*, 2012, vol. 43, no. 2, pp. 135-158

### **Civil Service Reforms in Italy: The Importance of External Endorsement and Administrative Leadership**

CRISTOFOLI, D., G. NASI, A. TURRINI, G. VALOTTI, "Civil Service Reforms in Italy: The Importance of External Endorsement and Administrative Leadership", *Governance*, 2011, vol. 24, no. 2, pp. 261-283

### **Online service provision: are municipalities really innovative? The case of larger municipalities in Italy**

NASI, G., F. FROSINI, D. CRISTOFOLI, "Online service provision: are municipalities really innovative? The case of larger municipalities in Italy", *Public Administration*, 2011, vol. 89, no. 3, pp. 821-839

### **PA performance. Una proposta per attuare la riforma**

BARBIERI, M., D. GALLI, M. CUCCINIELLO, G. NASI, G. VALOTTI, "PA performance. Una proposta per attuare la riforma", *Economia & Management*, 2010, no. 5, pp. 23-34

### **Essere trasparenti conviene**

CUCCINIELLO, M., G. NASI, R. SAPORITO, "Essere trasparenti conviene", *Economia & Management*, 2010, no. 6, pp. 48-50

### **Lifting the veil of Maya**

TURRINI, A., G. NASI, D. CRISTOFOLI, I. SOSCIA, "Lifting the veil of Maya", *International Journal of Public Sector Management*, 2010, vol. 23, no. 1, pp. 5-21

### **Networking Literature About Determinants Of Network Effectiveness**

TURRINI, A., G. NASI, D. CRISTOFOLI, F. FROSINI, "Networking Literature About Determinants Of Network Effectiveness", *Public Administration*, 2010, vol. 88, no. 2, pp. 528-550

### **Vision and Practice of e-Government: An empirical study**

NASI, G., F. FROSINI, "Vision and Practice of e-Government: An empirical study", *Financial Accountability & Management*, 2010, vol. 26, no. 1, pp. 85-101

### **Accounting innovations: A contingent view on italian local governments**

ANESSI-PESSINA, E., G. NASI, I. STECCOLINI, "Accounting innovations: A contingent view on italian local governments", *Journal of Public Budgeting, Accounting & Financial Management*, 2010, vol. 22, no. 2, pp.

### **Gli impatti della cartella clinica elettronica: un modello di misurazione degli effetti sull'azienda**

CACCIA, C., M. CUCCINIELLO, G. NASI, "Gli impatti della cartella clinica elettronica: un modello di misurazione degli effetti sull'azienda", Mecosan, 2009, vol. 70, pp. 45-56

### **Implementation of accounting reforms**

NASI, G., I. STECCOLINI, "Implementation of accounting reforms", Public Management Review, 2008, vol. 10, no. 2, pp. 175-196

### **Accounting Reforms: Determinants of Local Governments' Choices**

ANESSI-PESSINA, E., G. NASI, I. STECCOLINI, "Accounting Reforms: Determinants of Local Governments' Choices", Financial Accountability & Management, 2008, vol. 24, no. 3, pp. 321-342

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## **Proceedings/Presentations**

### **Citizen Satisfaction in AI driven Agile Government: Applying Human in the Loop for AI-Optimized Public Service Delivery**

CHOI, H., M. CUCCINIELLO, G. NASI, "Citizen Satisfaction in AI driven Agile Government: Applying Human in the Loop for AI-Optimized Public Service Delivery" in IRSPM 2025: Civic engagement and social capital in contemporary public administration: facing the challenges of social equity and environmental sustainability, April 7-9, 2025, Bologna, Italy

### **Value creation in the context of remote working. Evidence from a literature review**

NASI, G., L. FONTANELLA, M. CUCCINIELLO, D. ARTUSO, "Value creation in the context of remote working. Evidence from a literature review" in IRSPM 2025: Civic engagement and social capital in contemporary public administration: facing the challenges of social equity and environmental sustainability, April 7-9, 2025, Bologna, Italy

### **Differences in preference for remote working between public and private sector workers - A post-pandemic context**

NASI, G., A. PEREGO, L. FONTANELLA, K. FELLNHOFER, "Differences in preference for remote working between public and private sector workers - A post-pandemic context" in IRSPM 2025: Civic engagement and social capital in contemporary public administration: facing the challenges of social equity and environmental sustainability, April 7-9, 2025, Bologna, Italy

### **Re-framing decision making for cybersecurity**

NASI, G., "Re-framing decision making for cybersecurity" in IRSPM 2024: Hybrid futures for public governance and management, April 15-18, 2024, Tampere, Finland

### **Does Service Ownership Influence Value Expectations? A Citizen's Sector Comparator Experiment**

CHRISTENSEN, R., C. SILVIA, G. NASI, M. CUCCINIELLO, "Does Service Ownership Influence Value Expectations? A Citizen's Sector Comparator Experiment" in IRSPM 2024: Hybrid futures for public

governance and management, April 15-18, 2024, Tampere, Finland

### **Co-design for value co-creation**

NASI, G., H. CHOI, "Co-design for value co-creation" in IRSPM Conference 2023 - April 3-5, 2023, Budapest, Hungary

### **Users' engagement in a co-creation context: evidence from four European Citizen Science Hubs**

NOVARO, R., G. NASI, M. ANGELIDOU, M. VAN DEN BERG, C. POLITIS, "Users' engagement in a co-creation context: evidence from four European Citizen Science Hubs" in IRSPM Conference 'Facing the future: Evolving social-political-administrative relations and the future of administrative systems', 19-22 April, 2022, (online)

### **Determinants and barriers of e-procurement: A European comparison of public sector experiences**

GASCO, M., M. CUCCINIELLO, G. NASI, Q. YUAN, "Determinants and barriers of e-procurement: A European comparison of public sector experiences" in Proceedings of the 51st Hawaii International Conference on System Sciences, 3-6 January, 2018, Hawaii, United States of America

### **Smart cities and transparency. Does smartness influence transparency?**

NASI, G., M. CUCCINIELLO, N. BELLÉ, M. MENA, "Smart cities and transparency. Does smartness influence transparency?" in Proceedings of the 49th Annual Hawaii International Conference on System Sciences, 2016, Kauai, Hawaii, United States of America

### **Strategic orientation in public services delivery: towards a service-dominant model for collaboration between public service organisations and with service Users**

NASI, G., S. OSBORNE, M. CUCCINIELLO, "Strategic orientation in public services delivery: towards a service-dominant model for collaboration between public service organisations and with service Users" in APPAM International Conference - 26-27 May, 2013, Shanghai, China (PRC)

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## **Contribution to Chapters, Books or Research Monographs**

### **La gestione dell'innovazione e del cambiamento nelle istituzioni pubbliche**

BUONGIORNO SOTTORIVA, C., G. NASI, "La gestione dell'innovazione e del cambiamento nelle istituzioni pubbliche" in Management Pubblico – II Ed., Maria Cucciniello, Giovanni Fattore, Francesco Longo, Elisa Ricciuti, Alex Turrini (Eds.), Egea, chap. 14, pp. 239-252, 2024

### **Digital transformation in IOs – toward a human-centered approach**

ALESANI, D., G. NASI, S. MANNI, "Digital transformation in IOs – toward a human-centered approach" in Management of International Institutions and NGOs., Eduardo Missoni, Daniele Alesani (Eds.), Routledge, chap. 15, pp. 406-431, 2023

### **Il ri-disegno dei servizi pubblici locali per la creazione di valore**

BELARDINELLI, P., N. BELLÉ, M. CUCCINIELLO, G. NASI, "Il ri-disegno dei servizi pubblici locali per la creazione di valore" in Reactive PA. Lezioni dalla Pandemia per il Cambiamento della Pubblica Amministrazione., G.



### **Evaluation of Innovation Performance in the Public Sector: A Systematic Review of Studies**

NASI, G., M. CUCCINIELLO, V. DEGARA, "Evaluation of Innovation Performance in the Public Sector: A Systematic Review of Studies" in Outcome-Based Performance Management in the Public Sector., Elio Borgonovi, Eugenio Anessi-Pessina, Carmine Bianchi (Eds.), Springer International Publishing, pp. 203-224, 2018

### **Le aziende sanitarie diventano social**

NASI, G., A. ROTOLO, V. TOZZI, "Le aziende sanitarie diventano social" in Rapporto Oasi 2018. Osservatorio sulle aziende e sul sistema sanitario italiano., CERGAS (Ed.), Egea, pp. 439-465, 2018

### **Commissione Europea**

HIEDEMANN, A., M. CUCCINIELLO, G. NASI, "Commissione Europea" in Sistemi di selezione e valutazione dei dirigenti pubblici in Europa – Spunti per la riforma in Italia, White paper OCAP 1/2016., G. Valotti, M. Barbieri, R. Saporito, G. Girosante (Eds.), Egea, pp. 351-368, 2016

### **Evaluation of the Impacts of Innovation in the Health Care Sector: A comparative analysis**

CUCCINIELLO, M., G. NASI, "Evaluation of the Impacts of Innovation in the Health Care Sector: A comparative analysis" in Innovation in Public Services Theoretical, managerial, and international perspectives., S. P. Osborne, L. Brown, R. M. Walker (Eds.), Routledge, Taylor and Francis Group, pp. 144, 2016

### **Coordinating care in the Italian Region of Lombardy**

CUCCINIELLO, M., D. GALLI, C. GUERRAZZI, G. NASI, E. ONGARO, "Coordinating care in the Italian Region of Lombardy" in Organizing for Coordination in the Public Sector., P. Laegreid, K. Sarapuu, L. H. Rykkja, T. Randma-Liiv (Eds.), Palgrave Macmillan, pp. 187-198, 2014

### **Fabbisogni informativi nelle aziende sanitarie: quale coerenza tra stato di maturità, propensione all'investimento e soluzioni offerte**

CUCCINIELLO, M., C. GUERRAZZI, G. NASI, C. CACCIA, "Fabbisogni informativi nelle aziende sanitarie: quale coerenza tra stato di maturità, propensione all'investimento e soluzioni offerte" in L'aziendalizzazione della sanità in Italia. Rapporto OASI 2014., CERGAS (Ed.), Egea, pp. 581-605, 2014

### **Innovazione e Agenda digitale**

CUCCINIELLO, M., G. NASI, "Innovazione e Agenda digitale" in La PA che vogliamo Proposte per un cambiamento possibile., OCAP - Osservatorio sul cambiamento delle amministrazioni pubbliche (Ed.), Egea, pp. 37-62, 2014

### **E-government e innovazione nei servizi pubblici**

GUERRAZZI, C., M. CUCCINIELLO, G. NASI, "E-government e innovazione nei servizi pubblici" in Management delle istituzioni pubbliche- Ed.3., E.Boragonovi, G.Fattore, F.Longo (Eds.), Egea, pp. 229-242, 2013

### **Fascicolo Sanitario Elettronico: modelli di implementazione e raccomandazioni per l'adozione**



CUCCINIELLO, M., C. GUERRAZZI, G. NASI, "Fascicolo Sanitario Elettronico: modelli di implementazione e raccomandazioni per l'adozione" in L'aziendalizzazione della sanità in Italia. Rapporto OASI 2013., CERGAS (Ed.), Egea, pp. 429-462, 2013

### **Transparency as a vehicle for accountability and trust: the discrepancy between formal and useful transparency**

NASI, G., M. CUCCINIELLO, "Transparency as a vehicle for accountability and trust: the discrepancy between formal and useful transparency" in The firm's role in the economy: does a growth-oriented business exist?., AA.VV. (Ed.), Cacucci Editore, 2013

### **The service-dominant context of public services. a suitable case for treatment?**

OSBORNE, S., G. NASI, Z. RADNOR, "The service-dominant context of public services. a suitable case for treatment?" in Context In Public Policy And Management. The Missing Link?., C. Pollitt (Ed.), Edward Elgar Publishing, pp. 178-191, 2013

### **Assessing transparency in government: rethoric, reality and desire**

CUCCINIELLO, M., G. NASI, G. VALOTTI, "Assessing transparency in government: rethoric, reality and desire" in Proceedings of the 45th Annual Hawaii International Conference on System Sciences., Lisa O'Conner (Ed.), IEEE Computer Society, pp. 2451-2461, 2012

### **E-government and transparency: the degree of interactivity and openness of Italian municipalities**

CUCCINIELLO, M., G. NASI, R. SAPORITO, "E-government and transparency: the degree of interactivity and openness of Italian municipalities" in Managing E-Government Projects: Concepts, Issues and Best Practices., Stephen Aikins (Ed.), IGI Global, pp. 312-334, 2012

### **La valutazione della ricerca universitaria in Australia**

NASI, G., C. SALVATORE, "La valutazione della ricerca universitaria in Australia" in La valutazione periodica della ricerca nelle discipline economico-aziendali. Una comparazione internazionale., R. Palumbo (Ed.), Franco Angeli, pp. 33-59, 2012

### **La valutazione degli impatti della cartella clinica elettronica**

CACCIA, C., M. CUCCINIELLO, G. NASI, "La valutazione degli impatti della cartella clinica elettronica" in L'aziendalizzazione della sanità in Italia. Rapporto OASI 2009., E.Cantù (Ed.), Egea, pp. 521-548, 2009

### **E-government and local service delivery: the case of Italian local governments**

NASI, G., "E-government and local service delivery: the case of Italian local governments" in Strategies for Local E-Government Adoption and Implementation. Comparative Studies (I and II Volume)., C. Reddick (Ed.), IGI Global, pp. 735-751, 2009

### **Il modello di governance e di valutazione degli impatti del progetto Citizens iTV**

CUCCINIELLO, M., G. NASI, "Il modello di governance e di valutazione degli impatti del progetto Citizens iTV" in Citizens iTV: un modello di servizi per il territorio attraverso la televisione digitale terrestre. il progetto sperimentale della Regione Veneto., AA.VV. (Ed.), Franco Angeli, pp. 141-162, 2008

### **Delivering International Public Management programs: the case of Bocconi University**

NASI, G., E. VENDRAMINI, "Delivering International Public Management programs: the case of Bocconi University" in Public Administration and Public Policy Degree Programmes in Europe: the Road from Bologna., G. Jenei, K. Mike (Eds.), NISPAcee, pp. 193-210, 2008

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## Articles in national/international newspapers

### **La cybersecurity è una priorità per il management**

NASI, G., "La cybersecurity è una priorità per il management", Il Sole 24 Ore, 22 October 2024

### **Un nuovo paradigma per analizzare le minacce alle infrastrutture critiche**

NASI, G., "Un nuovo paradigma per analizzare le minacce alle infrastrutture critiche", Il Sole 24 Ore, 1 June 2023

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## Research Notes or short Articles in Journals

### **Debate: The future of artificial intelligence for the co-design and co-production of public services—what do we know and what do we need to know?**

OSBORNE, S., G. NASI, "Debate: The future of artificial intelligence for the co-design and co-production of public services—what do we know and what do we need to know?", Public Money & Management, 2024, vol. 44, no. 6, pp. 446-448

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## Research Monographs

### **Public Service Explained. The Role of Citizens in Value Creation**

NASI, G., S. OSBORNE, M. CUCCINIELLO, T. CUI - "Public Service Explained. The Role of Citizens in Value Creation" - 2024, Cambridge University Press

### **The dark-web side of mafias. Appalti, crypto e cybercrime. Le mafie adesso, più invisibili e potenti**

NICASO, A., A. W. RAUTI, G. NASI, L. FANTACCI - "The dark-web side of mafias. Appalti, crypto e cybercrime. Le mafie adesso, più invisibili e potenti" - 2023, Zolfo Editore, Italy

### **Lo stato digitale: Come l'innovazione rivoluziona il rapporto con i cittadini**

BERTONI, A., A. FOSFURI, A. GAMBARDELLA, G. NASI - "Lo stato digitale: Come l'innovazione rivoluziona il rapporto con i cittadini" - 2014, RCS MediaGroup, Italy

### **Misurare e valutare l'innovazione nelle aziende pubbliche**

NASI, G. - "Misurare e valutare l'innovazione nelle aziende pubbliche" - 2013, Egea, Milano, Italy

### **Trasparenza nel settore pubblico: quale divario tra il dichiarato e il desiderato?**

CUCCINIELLO, M., G. NASI, R. SAPORITO - "Trasparenza nel settore pubblico: quale divario tra il dichiarato e il desiderato?" - 2012, Egea, Milano, Italy

### **Cambiamento e innovazione nelle aziende del settore pubblico**

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### **L'attuazione dell'e-government in Italia: retorica o realtà?**

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